



PREMIER COPPER PRODUCTS

23910 N 19th Ave, Bldg 4 Suite 62
Phoenix, AZ 85085
602-476-7332

BUSINESS HOURS

Monday – Friday

Office Hours 8 – 4* (602-476-7332 all extensions)

*Arizona does not observe Day Light Saving Time

AZ time = PST March-Nov “Spring Ahead” and MST Nov-March “Fall Back”

COMPANY CONTACT INFO

If you have any Product or Policy questions please contact Andrew Bradford at:

Andrew@premiercopperproducts.com, or 602-476-7332 x103

If you have any Accounting questions please contact Sandra Ralphs at: Sandra@premiercopperproducts.com, or 602-476-7332 x101

If you have any PO or Customer Service questions please contact Emily Cady at:

Emily@premiercopperproducts.com, or 602-476-7332 x200

If you have any Tracking, or Inventory questions please contact Shannon Kulinski at:

Shannon@premiercopperproducts.com, or 602-476-7332 x100

Send Return/Exchange requests/questions to: [Returns@premiercopperproducts.com](mailto>Returns@premiercopperproducts.com)

Send Warranty claims/questions to: Warranty@premiercopperproducts.com

Send Damage & Missing Items requests/questions to: Orders@premiercopperproducts.com

IMPORTANT ORDER PROCESSING NOTES

SEND ALL ORDERS TO: ORDERS@PREMIERCOPPERPRODUCTS.COM OR FAX TO 623-580-7324

1) New orders are processed until 2 hours before closing. If you have a late/rush order and need it shipped out during the last 2 hours of business, please call 602-476-7332 x100 or x200.

2) If you have NOT received email confirmation your PO has shipped within 24 business hours of submitting your PO, your order was most likely not received for some reason.

Please call 602-476-7332 x200 to verify, Thank You.

2014 HOLIDAY SCHEDULE

	<u>CLOSED</u>	<u>RE-OPEN</u>
MEMORIAL DAY	5/26 Monday	5/27 Tuesday
INDEPENDENCE DAY	7/4 Friday	7/7 Monday
LABOR DAY	9/1 Monday	9/2 Tuesday
THANKSGIVING	11/27 Thursday	12/1 Monday
CHRISTMAS	12/24 Wednesday	12/29 Monday
NEW YEARS	12/31 Wednesday	1/2/15 Friday